

Contact numbers within Medway Council

How to contact Medway Council

Below you will find contact information for **most** social workers if you are in need of getting hold of them.

How this system works is each contact address given below is based on the location of your postcode. So if you live in the ME5 area, you need to look under locality 2.

If you already have a case within the social care system you can use the “known to system” contact information.

If you are not known to the social care system then you will need to use the “not known to system” contact information.

Locality 1

ME7 and ME8 area

known to system

loc1longtermduty@medway.gov.uk

not known to system

loc1shorttermduty@medway.gov.uk

Locality 2

ME4 and ME5 area

known to system

loc2longtermduty@medway.gov.uk

not known to system

loc2shorttermduty@medway.gov.uk

Locality 3

ME1, ME2 and ME3 area

known to system

loc3longtermduty@medway.gov.uk

not known to system

loc3shorttermduty@medway.gov.uk